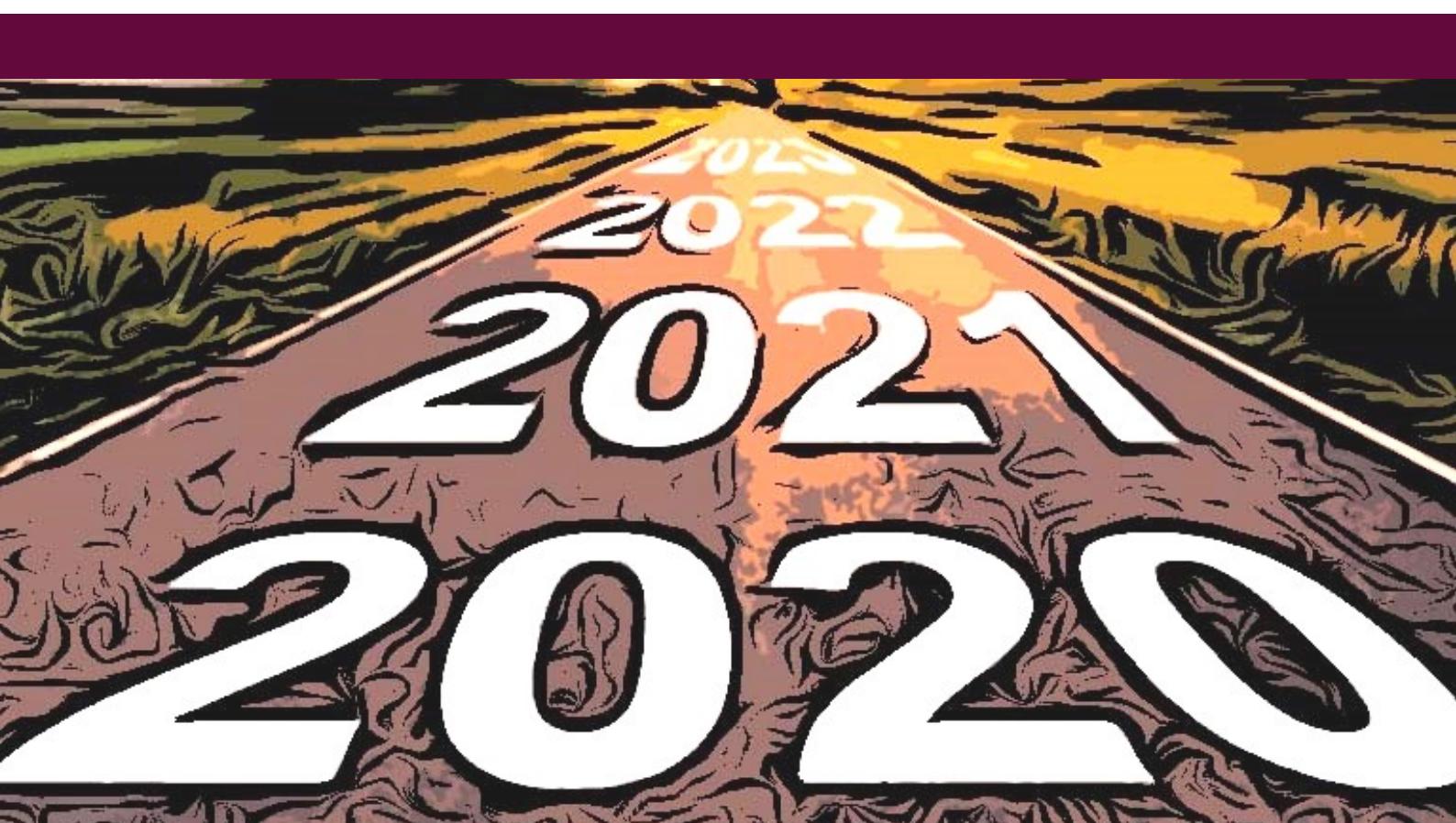




# 2020-2021 ANNUAL REPORT



For He will tell His angels to care for you  
and keep you in all your ways. Psalm 91:11



**CHRISTIAN EMERGENCY FOOD CENTRE INC.**



Marylou Spehr



Maxine Tepper



Maggie Landigan



Leonore Heft



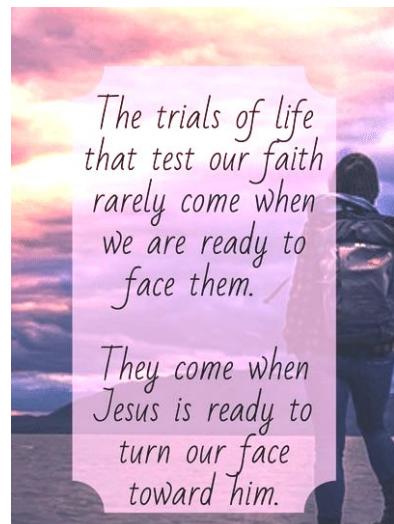
Anne Mahony



Sandra Harberger



Les Warick



Donna Murphy



Dan Berendsen



John Spehr



Lorraine Baker



Judith Jones



Stan Waller



Audrey Ellis

**ADDRESS:** 28 Firebrace St Horsham Vic. 3400

**POSTAL:** P.O. Box 157 Horsham Vic. 3402

**PHONE:** 03 5381 2311 / 03 5382 1326

**FAX:** 03 5381 2788

**EMAIL:** [cefc@bigpond.net.au](mailto:cefc@bigpond.net.au)

**WEB:** [www.cefc.org.au](http://www.cefc.org.au)

**ABN:** 79 590 217 561



Rosie Taylor



Rhonda Coffey



John Evans



George Peake



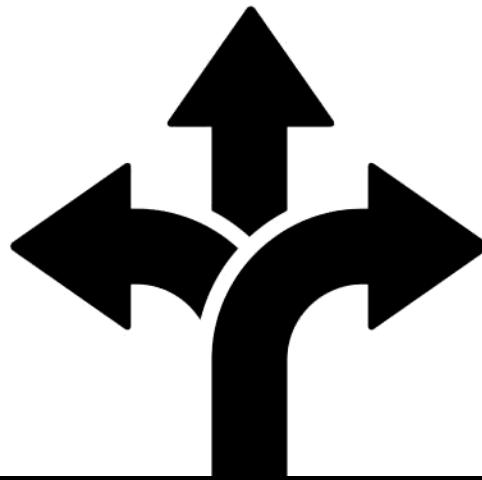
Florence Webb



Wilma Smith



Jenni Smith



It's funny how,  
in this journey of life,  
even though we may begin  
at different times and places,  
our paths cross  
with others so that we  
may share our love, compassion,  
observations, and hope.  
This is a design of God  
that I appreciate and cherish.

-Dr. Steve Maraboli



Jean Combe



Pam Hamilton



Jenny Clarke



Sandra Mcnee



Val Quick



Denise Mackenzie

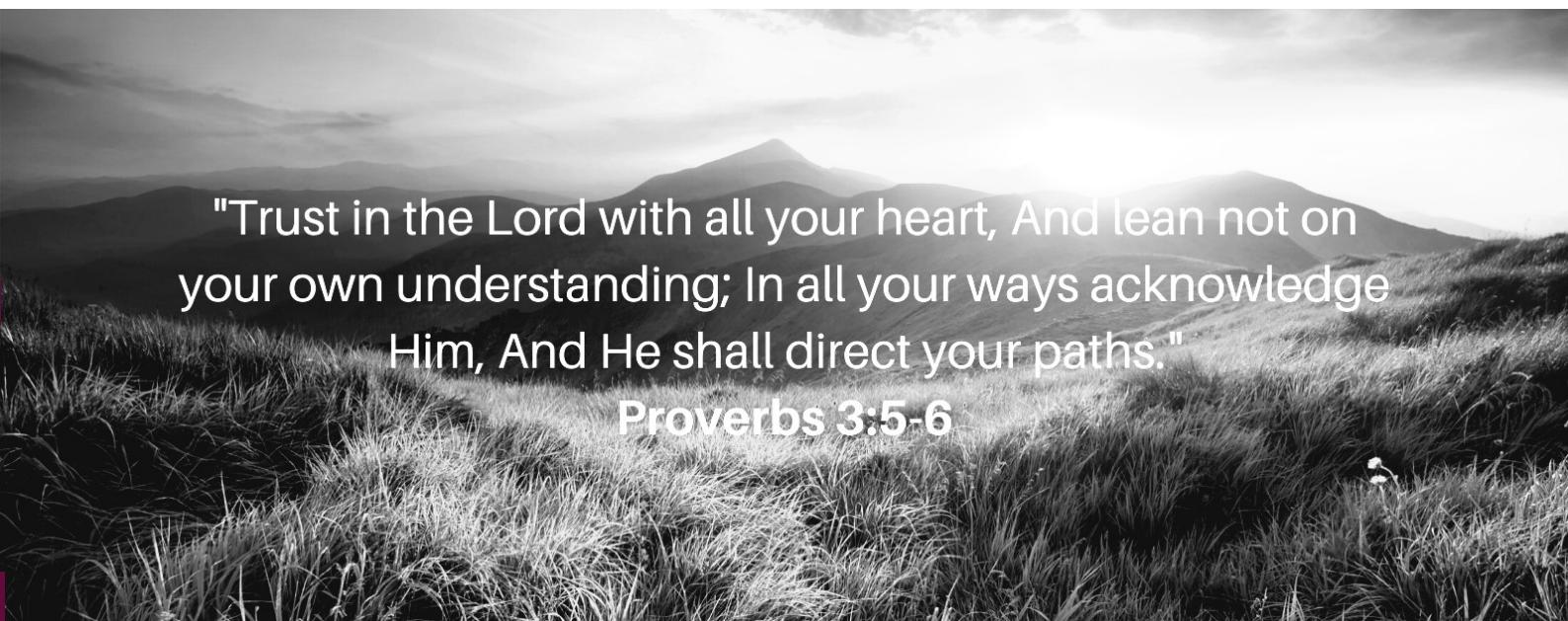


Don Cook



# MISSION STATEMENT

*"We exist to provide  
emergency relief  
in the name of  
Jesus Christ  
with compassion  
and understanding,  
upholding dignity"*



"Trust in the Lord with all your heart, And lean not on your own understanding; In all your ways acknowledge Him, And He shall direct your paths."

**Proverbs 3:5-6**

**CHRISTIAN EMERGENCY FOOD CENTRE INC.**

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# COMMITTEE OF MANAGEMENT



**IAN WALTER**  
CHAIRPERSON



**BOB HAYES**  
VICE CHAIRPERSON



**LES WARRICK**  
TREASURER



**SHIRL HAIR**  
SECRETARY



**ANNE MAHONY**  
COMMITTEE MEMBER



**CAPT. CHRIS SUTTON**  
HCMA REP.



**JOHN SPEHR**  
COMMITTEE MEMBER



**JOHN EVANS**  
COMMITTEE MEMBER



**PAULINE KEYTE**  
COMMITTEE MEMBER

CHRISTIAN EMERGENCY FOOD CENTRE INC.

# CENTRE LEADERSHIP



JILL CRAMER  
MANAGER



BEV MIATKE  
CLIENT ASSESSMENT MGR &  
ADMIN. SECRETARY



ANNE LANE  
FOOD ROOM TEAM LEADER



JENNY SMITH  
DATABASE MANAGER



TERRY WALSH  
STORES & PURCHASING-  
TEAM LEADER



WENDY CLOUGH  
RECEPTION  
TEAM LEADER



MAVIS WARRICK  
DATA ENTRY

CHRISTIAN EMERGENCY FOOD CENTRE INC.

# THANK YOU

## Volunteers

The Centre is staffed by around 65 volunteers who regularly donate their time and talents because God has given them a heart for helping people in need.

Volunteers work in the Food Room, as Receptionists, as Interviewers, or in Stores/Purchasing. We have included pictures of many of them throughout this Report as they are integral to every activity that happens in the Food Centre. Without them this vital service could not happen. **Many thanks to you all for your hard work and dedication. God bless you all!**

### FOOD ROOM

The Food Room is the core of the Centre. All volunteers begin their training in the

Food Room. Food lists recorded by the interviewers are delivered to the Food Room where the food parcels are packed and then taken out to the clients.

### INTERVIEWING

Interviewers talk one-on-one with clients, listening to their needs and organising food and referrals. All conversations are confidential.

### RECEPTION

Receptionists are the face of the Centre as they welcome Clients each day. It is their responsibility to record and maintain the files which are required to be kept on all visits.

### STORES/PURCHASING

Volunteers in this area oversee stock levels in the Food Room and order and purchase any requirements. They also receive and record donations and unpack deliveries as needed. Off-site storage is required at times and therefore goods need to be transported between facilities.

### FRONT OFFICE

Front Office staff include our volunteer Manager, Treasurer and Data collection and Statistics officer who maintain our client database and government compliance & financial requirements.



# THANK YOU

## Community Partners

WAACK'S BAKERY  
FIREBRACE ST. HORSHAM



BRUMBY'S BAKERY  
HORSHAM PLAZA



BAKER'S DELIGHT  
WILSON ST, HORSHAM



CONWAY'S PIES  
PYNSENT ST HORSHAM



**Thank you to these and the many other businesses, schools, service clubs, and community members who have generously donated goods and services to us this year**



FOOD DONATIONS 2020-21	\$
Baker's Delight	9,244
Brumby's	14,997
Café Jas	243
Centre for Participation	400
Church of Christ meals	1,210
Coles/Aldi (SecondBite)	42,343
Conways	13,821
Foodbank Victoria	45,646
OTR—On the Run	6,705
Public	27,353
Waacks Bakery	5,431
<b>TOTAL</b>	<b>167,393</b>



OTR  
WILSON ST & DIMBOOLA RD,

WILKIE'S TRANSPORT  
VINE AVE STH, HORSHAM

FOODBANK VICTORIA  
YARRAVILLE, MELBOURNE

CAFÉ JAS  
ROBERTS AVE, HORSHAM



Lorraine Clancy



Brian Rudolph



Pam Jende



Matt McLoughlin



Carol McDonald



Kay Blake



Judy Bryan

# IN MEMORIAM

## Jean Ladlow

Passed away peacefully on October 3, 2020 aged 98 years. Dearly loved wife of David (dec). Loving mother and mother-in-law of Ian & Cherie; Elizabeth & Andrew; John & Helen. Loved Nan to Adam & Suzie, Luke & Sandi, Peter & Jess, and Beau; Tim & Vicky, Kristen & Craig, and Jonathan; Benjamin & Jess, Jessica & Adam, Georgia & Kieran. Great Nan to Jake, Seth & Juno; Thomas, Grace, Charlie & Huey; Mia & Ava. In God's Care



James 1:12

**Blessed is the one who perseveres under trial because, having stood the test, that person will receive the crown of life that the Lord has promised to those who love him.**

## Ivan Jones



Passed away suddenly on October 17, 2020. Aged 76 years.

Dearly loved husband of Judith.

Cherished father of Mandy and father-in-law of Rodney. Adored Pa to Emma and Damian; Blair and Chloe.

Best mate of Ecko. 'Til we meet again.

## Angela Walsh



Passed away peacefully at home surrounded by her loving family on October 31, 2020 aged 75 years young. Dearly loved and loving wife of Terry. Adored mother of Belinda & Simon; Damian & Anabel; Adele; Anthony & Kim; Christopher & Brooke. Devoted Nanny to Rachael; Morena & Janaina; Xavier, Elliot & Judah; Eden & Macy. In God's Care.

# CHAIRMAN'S REPORT

The time has come again to reflect on the past 12 months' activities of the Christian Emergency Food Centre based in Horsham. Once again, as was the case for most of 2020 and well into 2021, Covid-19 has not only been restrictive to our whole community but it has made the running of the Centre much more challenging than we were used to in the past.

We thank God we have remained open and have been of assistance to a large number of people although, through unexplained reasons, we have not had the amount of clients that we did pre-Covid 19.

As I made known last year I was willing to serve as Chairperson for another 12 months (as I have held the position since the inception of the present committee structure) then step down to make way for someone with a fresh approach to lead this wonderful Christ-based organization. As I reflect over that time many people in need have been helped in many and various ways. I have been grateful to have had such dedicated people around me as those in the Committee of Management and all of you, the volunteers, who are so dedicated to this wonderful Christian organization on a day to day basis.

Over this time the community organizations, businesses, and individuals have been most supportive and generous with monetary donations and goods especially food products which we rely on every day. We thank those churches and schools, throughout the area we cover, for the amount of goods they have donated.

The committee has spent quite some time over the past couple of years looking at either extending our facility or purchasing a larger premises that would give us more storage and more space to make a more efficient and friendly facility for staff and clients, these negotiations are ongoing. The Horsham Rural City Council have been most helpful with advice in these matters along with anything we request of them, we are most grateful for their assistance over the whole time we have been in existence. We thank them sincerely.

I am loath to name individuals but I feel it

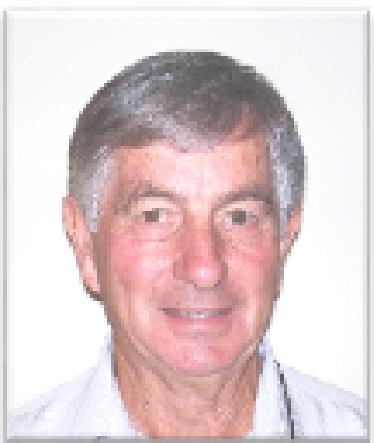
would be remiss of me not to acknowledge certain people who we rely on for the day to day running of the Centre. We have been blessed to have had Jill as Manager, her personality, dedication, expertise, and leadership has made her a pleasure to work with. We thank her sincerely for a job well done. As Jill gave notice last year that she intended to stand down from this position, we have been looking for a replacement. I encourage everyone, that if they know of someone they could recommend, we would love to hear from them. We ask God to lead us to the right person to take over this important role. To Les Warrick, our Treasurer, goes the thanks of all of us for his dedication and the many hours he puts in to keep the finances and information up to date. Bev has been the Client Assessment Manager for over 10 years and once again we thank her for the daily decisions and assessments she makes along with her overall expertise and knowledge of the Centre.

Other volunteers that I must also thank are Anne Lane & Terry Walsh who spend many hours in purchasing and picking up the goods that are handed out each working day and Jenny Smith and Mavis Warrick who keep our computer database and government compliance on track.

To *all* of our dedicated volunteers that make up the Christian Emergency Food Centre—thank you! We are a Christian based organization that Horsham and surrounding districts can be so grateful and proud of. Our service has helped so many people in need, and with faith in our Lord and Saviour Jesus Christ, it will continue to shine its light in this community well into the foreseeable future.

Thanks and blessings to you all.

Ian Walter, Chairperson.



CHRISTIAN EMERGENCY FOOD CENTRE INC.

# CHRISTMAS HAMPERS 2020



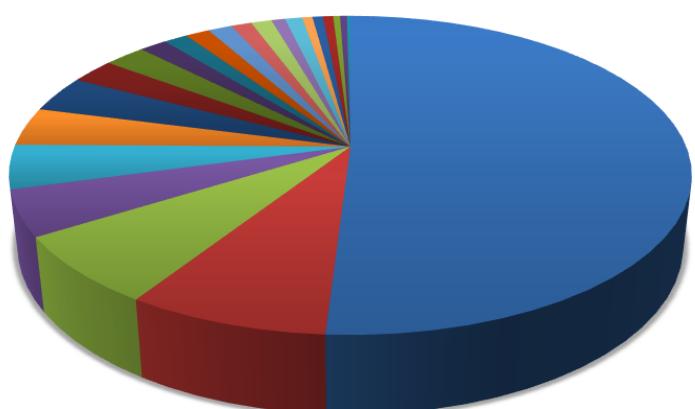
Hamper orders are taken during November from individuals who have been clients throughout the year and from agency partners who can order for their own clients. Every hamper prepared has the same contents but two hampers are given to families with more than 2 adults and 2 children. Three hampers are provided for families with more than four children.

# 516

Christmas Hampers  
packed and distributed



Distribution of Christmas Hampers



■ Horsham	■ Nhill	■ Warracknabeal	■ Stawell
■ Murtoa	■ Dimboola	■ Jeparit	■ Minyip
■ Kaniva	■ Rupanyup	■ No Fixed Address	■ Edenhope
■ Ararat	■ Beulah	■ Goroke	■ Rainbow
■ St Arnaud	■ Hopetoun	■ Landsborough	■ Serviceton
■ Donald	■ Brim	■ Birchip	



# CHRISTMAS HAMPERS 2020



Left: Hamper boxes were pre-prepared by students from Holy Trinity Lutheran College all ready to be packed by teams of volunteers.

**423 orders were taken for  
Christmas hampers  
resulting in 516 hampers**



Covid has changed many things but where there's a will there's a way! Christmas hamper procedures had to be completely changed because of the pandemic but hampers were still able to be prepared and given to those struggling in our community. Instead of getting clients to turn up to the Centre to pick up their hampers we were able to home-deliver them to avoid queues of people waiting at the Centre. Welfare agents picked up and delivered to their own clients which also decreased clients needing to pick up from the Centre.

Below: Teams of hamper packers prepared hampers ready to be home-delivered to clients' houses



# **ENCOURAGEMENT**

## **The Journey of Life**

I wonder if you saw the 1974 movie *The Great Gatsby*, starring Robert Redford and Mia Farrow. If you're familiar with the movie, or the book, you'd know that one of its main messages is that you can't stop the journey of life and you can't repeat it. In other words, there's no going back, you can't rewind life like a tape and start again.

So in this story Gatsby wants to repeat the past, he wants to reclaim a time when he first fell in love with a beautiful young lady. He went out to war and when he came back he didn't immediately seek her out but went into business to make a name for himself. In the meantime, she got tired of waiting for him, fell in love with a different man and got married.

Now Gatsby returns for her and discovers with horror that she's married. So he tries to rekindle that love, hoping that she'll leave her unfaithful husband. But, as he discovers rather painfully, he can't reclaim the past, he can't change the present time. Gatsby discovers that he can't alter or stop the journey of life.

And this is what it is—life is like a journey. The past is the past, isn't it? The present will flow into the future, hopefully, and, like it or not, if we don't move with it, if we try to settle down and make the present like a permanent thing, it will become really frustrating. There will be the peaks and the valleys and times of droughts, moments of fear and moments of insecurity.

**Breaking Into the Scene, We Wonder, 'Now What Do I Do?'**

Back in 1991 Tom Cochrane wrote a song called "Life is a Highway". The first verses say,

"Life's like a road that you travel on, When there's one day here and the next day gone; Sometimes you bend, sometimes you stand, Sometimes you turn your back to the wind."

When you stop to think about it, life is definitely like a road we travel on. Life is a journey. Birth is a beginning, and death a destination. But life is a journey, growing from stage to stage. Sometimes the journey has good times, yet we know from experience it also has difficult times—the sweet and the bitter, the long and sometimes the short journey. It's a sad experience to read death notices in a newspaper and see that not everyone who dies is an older person.

In the centre of a large poster was the picture of a chick standing wild-eyed in front of its broken shell. The chick had just broken out of its shell and is standing there all alone curiously looking all around. At the bottom, in large, bold letters the caption read: *Now*



*what do I do?* This is the picture of every one of us. We break out upon the scene. We did not ask to be here. We did nothing to get here. We begin to wonder: *Now what do I do?* That question starts us out on a journey which hopefully will last a long time. *But where will it take us?*

What is life like? One person said this: *Life is like a box of chocolates you don't know what you get till you open it up.* Someone else said that *life is like a book that we write as we go.* These ideas are good. Yet I believe the most significant answer is *life is like a journey.* We are only passing through this world like someone on a world trip, and one day we will come to the end. And then what?

### Like life, Faith Is A Journey

*Faith is a journey.* Rarely is it straightforward; rarely is it easy; often it has so many twists and turns, roadblocks and speed humps that it is hard to see where God is leading and what he's up to. There does seem to be a trend these days for spiritual seeking, people are more open to asking questions about faith, and seeking alternative paths to peace or enlightenment as its called. There is a searching that many are engaged in.

Our lives are filled with all sorts of journeys; short journeys, long journeys; journeys in our minds and hearts; journeys toward God and away from God; journeys that are as trivial as a trip to the shop, or as powerful and life changing as a trip to the hospital to witness the miracle of birth. Our lives are made up of such journeys; journeys that shape and mould us into who we are today. Life itself is a journey that begins at birth and ends with death. There are hills and valleys along the way as well a sudden turns and surprises.

I discovered in the Bible a wonderful verse from 1 Peter 1:18 from *The Message* paraphrase, where Peter says, "Your life is a journey you must travel with a deep consciousness of God". That's a very modern way of putting it. The journey of life is full of unexpected encounters that will challenge our faith in God. On some days we will be turned around. On others, we will have the wind knocked out of us. We are prone to stumble and fall, be wounded, make mistakes, and wonder where God is in the midst of all that swirls around us.

In Matthew 7:13-14 (The Voice) Jesus says:

*There are two paths before you; you may take only one path.* One doorway is narrow. *And one door is wide.* Go through the narrow door. For the wide door leads to a wide path, and the wide path is broad; the wide, broad path is easy, and the wide, broad, easy path has many, many people on it; but the wide, broad, easy, crowded path leads to death. Now then, that narrow door leads to a narrow road that in turn leads to life. It is hard to find that road. Not many people manage it.

In other words, life presents two roads—the *broad* and the *narrow* road. This road leads to a fulfilling life now and eternal life in the future. There's love, joy, peace, and the abiding presence of God. It's a journey worth taking. The Psalmist said, "And so I walk in the LORD's presence as I live here on earth!" (Psalm 116:9 – NLT)

# HIGHLIGHTS



Above: Bev Miatke receives a donation from the Holy Trinity Lutheran College PTFA.



Above: The Rotary Club of Horsham East collect toiletries at their Christmas functions each year to present to the Food Centre to ensure our clients have access to these essential items.



Above: Members of Horsham Church of Christ collect items for the Food Centre in their reverse Advent Calendar program



Above: Horsham Rockers present Bev Miatke with \$1,000 cheque earned from their rock 'n roll dance



Above: Residents at Horsham Ingenia Gardens present Bev Miatke with baskets of groceries collected by residents at their annual Christmas function.

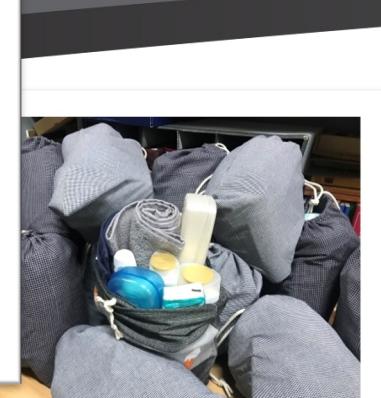


Above: Food Room workers continue to provide essential food items during Covid lockdowns

# HIGHLIGHTS

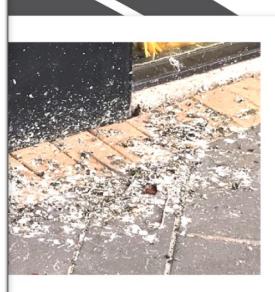


Above & Right: Donation of hand made men's toiletries bags filled and ready to be handed out to men who are homeless or struggling.



Above: The Marchesini family present the Food Centre with a cheque earned from many fundraising events for community projects.

Right: Local pigeons took up residence in the downpipes out front creating a huge mess. Local council officers were able to dissuade them from hanging around.



Above: The Knit & Natter group regularly donate beautiful knitted rugs & beanies to be distributed



Left: Commonwealth Bank employees Marc & Bernie present goods donated by CBA staff and below: Cheque presentation of CBA community grant



Above: A fresh coat of paint has made a big difference to our front door.



Left: Presentation of a Certificate of Appreciation to retiring volunteer Joan Parker at our Volunteer Appreciation Dinner by Ian Walter—Committee Chair

# HIGHLIGHTS



Above: Bunnings Horsham are a collection point for Share the Dignity 'It's in the Bag' program. Women's bags are filled with toiletries and hygiene products for women who are struggling. Filled bags are donated by community members and delivered to the Bunnings collection point.

Above Right: Share the Dignity local agent Shelly Mumford sorted several hundred bags then delivered them to the Centre and other agencies ready to be given out to women in the community. We were able to give ours out together with our Christmas hampers.



Right: Frozen meals provided by DHHS during 2020 which were prepared for people affected by the Covid crisis. Excess meals were delivered to food centres such as ours to give to our clients.



Below: Summer 2020 was a great tomato season with huge numbers donated so Food Centre volunteers got together to make and bottle pasta sauce to be given to clients.



# MEALBOX PROGRAM



## Thank You!

Thank you to the fabulous volunteers at the **Horsham Church of Christ** for over 100 individual and nutritious meals per month, frozen and ready to give to our clients



During 2020 a new program called Mealbox began. It was designed to provide frozen nutritious meals to our clients cooked on-site in the Church of Christ commercial kitchen by a combination of Church of Christ members and Food Centre volunteers. The program was based on a program already running in Ballarat called Loaves & Fishes which has been working well since it first began back in 1990.

Each month half a dozen volunteers get together on a Saturday morning at the Church of Christ facility to make 100 frozen meals from scratch. The Church of Christ were successful in their funding application to secure a snap-chilling freezer so the meals would be all ready to be transported back to the Food Centre freezers to be handed out to our clients.

We have many clients staying in temporary accommodation who may only have access to a microwave. These meals are perfect for them as they only need to be heated up. A survey of clients accessing these meals shows they are very much appreciated and enjoyed.

# REGIONAL WELFARE NETWORK

Inter-agency co-operation throughout our region is vital to ensure an holistic approach to client care. Each agency specialises in its own area/s of care with referrals to and from other agencies in order to get the best possible outcomes for anyone seeking help.

Areas of care include:

- provision of food,
- financial services,
- accommodation,
- household goods,
- counselling,
- mental health services,
- domestic violence services and
- general community services.



# Uniting



RURAL FINANCIAL  
COUNSELLING SERVICE  
VICTORIA WIMMERA SOUTH WEST INC.



centrelink



Yarriambiack  
SHIRE COUNCIL



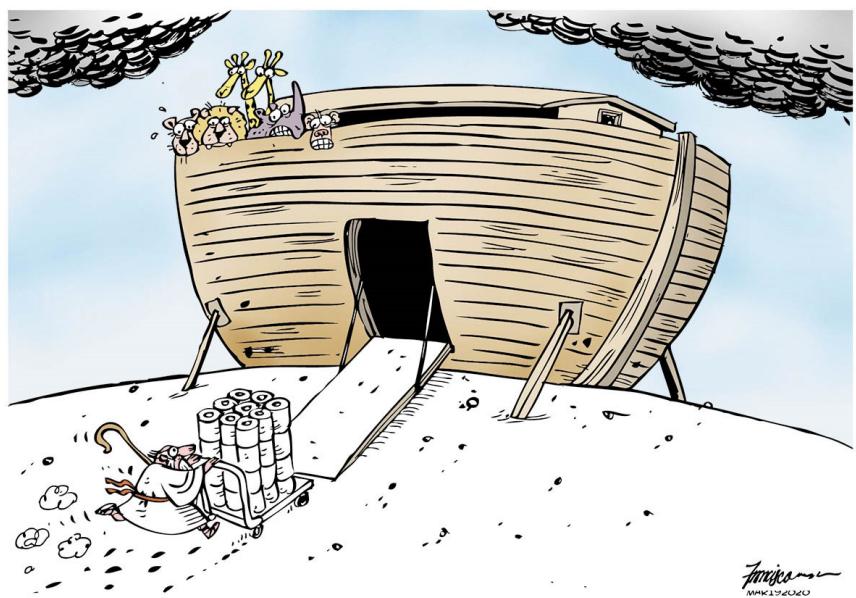
Vinnies  
good works



Horsham Rural City  
Council urban rural balance



# SOMETIMES YOU JUST HAVE TO LAUGH



# MANAGER'S REPORT

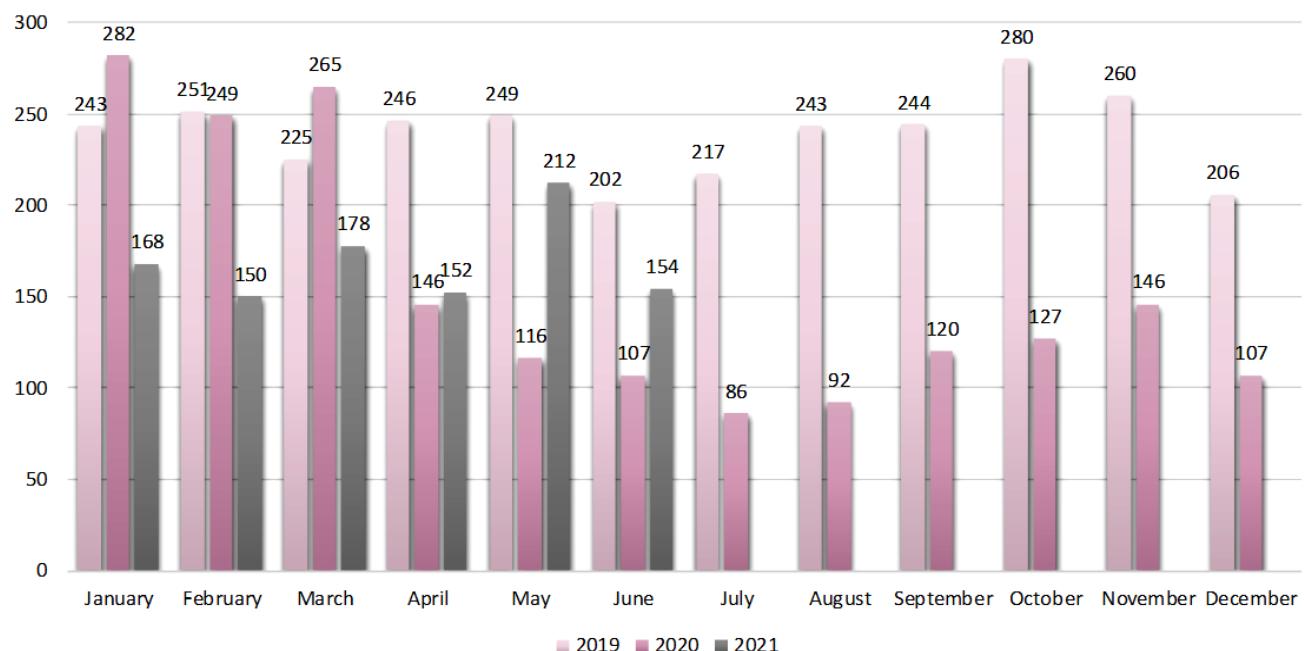
The Christian Emergency Food Centre continues to support people in need in the Wimmera and wider community through the provision of groceries, toiletries and assistance with utilities, pharmacy and travel. More importantly, we provide encouragement and a listening ear.

Once again the COVID19 virus has continued to have an impact. The CEFC has continued providing all our normal services. We have had periods where we have returned to opening our door to the community and then have been required to close our doors once again, but throughout we remained available to clients, by phone and a pick-up service. We have changed our practices to ensure social distancing within the centre, signing in with QR codes and wearing masks when legally required.

We continue to see a reduced number of clients presenting to the CEFC requesting assistance compared to pre COVID 2019. The CEFC works closely with other local and regional agencies; who assist clients with accommodation services, household goods and more specialised help. We have noticed an increase in the number and proportion of homeless people among our clients, from 131 (5%) in 2018/19 to 164 (6%) in 2019/20 then to 182 (11%) in 2020/21.



**Number of client contacts each month**



Food Centre Statistics for 2020-2021 1/7/2020 - 30/6/2021		
No. of days open	245	
Total number of contacts	1692	
No. of households assisted	618	
Total household members	1494	(888 adults, 606 children)
No. of new clients	179	
% contacts from Horsham	53%	
% contacts from other areas	36%	
% contacts with No fixed address	11%	

Our Christmas Hamper program for 2020 had to be done in a very different way. We addressed the restrictions of COVID by limiting the numbers of clients presenting to the CEFC and asking community volunteers to distribute hampers to our Horsham client's homes by contactless delivery. A small number of out-of-town clients, collected from the CEFC front door pickup. Other agencies collected our hampers from the Lutheran church and distributed them to their clients.

We thank the Horsham Lutheran Church for their generosity for allowing us to store, pack and distribute nearly 550 Christmas hampers.

The Christmas hampers were available thanks to the generosity of many in our community, also with the support of the Magistrates Court, Jack Brockhoff Foundation and William Angliss Fund. Thank you to the many people who made this possible. The students from Holy Trinity Lutheran College, volunteers from our community and our CEFC volunteers, especially Jennifer Smith, Anne Lane and John Spehr. We will have to see what this year brings as we plan for Christmas 2021.

#### Income and Donations

We acknowledge the generous support we receive from our local community and our local churches and wish to say Thank you. We have over 60 volunteer staff providing a combined 35 hours each day with only one paid worker, Client Assessment Manager Bev Miatke, enabling us to provide our service at a minimum cost. We receive in-kind support in the form of goods and services from various local businesses, individuals and schools, along with financial donations from businesses and individuals.

The funding support we receive from the Federal Government has increased, to assist us to provide for our clients' needs during COVID. I believe that we would provide tenfold benefit for every dollar of our funds spent. Our financial report demonstrates the critical part donations and volunteer time have on the CEFC budget.

We also acknowledge the contribution of Wilkie Couriers, our local courier, who generously delivers free of charge to various locations across the Wimmera/ Mallee.

We receive weekly deliveries from FoodBank Victoria. We also receive produce from Coles and Aldi supermarkets through the SecondBite program and daily or weekly donations of baked goods from Brumby's, Bakers Delight, Waack's and Conways Bakeries in Horsham.

The Horsham Church of Christ commenced a new ministry, MealBox, that provides over 100 frozen, wholesome meals to people in our community through us here at the Food Centre.

We have also received frozen meals and stewed fruit from Centre for Participation. These meals are vital for our homeless clients.

I would like to thank our amazing team of over 60 volunteers. Finally, I say a heartfelt *Thank You* to the wider community for your support because without you, we here at the CEFC could not achieve the service we provide and I pray God's blessing upon us all and our families as we continue His work.

Jill Cramer

# CLIENT ASSESSMENT REPORT

When reflecting on what to write in my report I needed to think back on the journey of the past year—it hasn't just been a journey, it's been a rollercoaster! So many ups and downs, so many changes. As humans we're designed to function best with routine and structure so in this new world seemingly ruled by a micro-organism like the covid virus we feel very bereft, and at sea. Nothing is as we think it should be. We're so used to feeling in control of our own situations, and our world, until something comes along we can't even see and hits us right where it hurts—in our sense of control. I don't claim to know the mind of God but I do know that it is He who is in control and sometimes we need to be reminded of that. While pondering on this I came across the following devotion:



## What Has God Promised You? Stand On It!

'Be still!' Mark 4:39

*Jesus said to His disciples: "Let's cross over to the other side of the lake." So they took Jesus in the boat and started out... But soon a fierce storm came up. High waves were breaking into the boat, and it began to fill with water. Jesus was sleeping at the back... with His head on a cushion. The disciples woke Him up, shouting, "Teacher, don't You care that we're going to drown?" ...He rebuked the wind and said to the waves, "Silence! Be still!" Suddenly the wind stopped, and there was a great calm. Then He asked them, "Why are you afraid? Do you still have no faith?" ... "Who is this man?" they asked each other. "Even the wind and waves obey Him!"'* (Mark 4:35–41<sup>NLT</sup>) Following Jesus doesn't exempt you from life's storms, so you need to:

(1) *Remind yourself who's with you—Jesus!* Think about it: if Jesus can calm the storm, surely He can prevent it. But He permits us to go through storms to prove we don't have a problem He can't solve. You may be powerless in the situation, but He's not, and through it you'll come to know Him in a way you never have before. His goal is to bring you out stronger on the other side.

(2) *Trust what He has told you.* When Jesus tells you, 'Let's cross over to the other side,' there's not a wave big enough to take you under. The truth is, 'We cannot stand in the storms of life based on someone else's faith. We must be fully assured in our own hearts and minds.' (See 1 John 5:14–15) What has God promised you? Stand on it!

At the Food Centre we thought our long-established systems and processes worked well, and so they did, but this past year has also shown us there are other ways we can get the job done which also work well. We had never considered telephone interviews before—now they are a part of our regular process and a necessity during periods of lockdown. During our non-lockdown times clients have the choice of coming in or speaking to an interviewer over the phone. Most still pick a face-to-face interview but they now have the choice. There are also other examples of changes we needed to make because of covid lockdowns that will continue on when we are finally through this covid rollercoaster ride. I think there are many examples of this in the rest of our society as well. Changes we would never have even thought of in the 'normal' scheme of things. A big thank you needs to go to our Manager Jill who has steered us so well through this journey. Her nursing background has really helped us keep up with all the protocols needed to keep us up and running. Also to our Food Room leader Anne Lane who has also been in the forefront of finding ways to 'make it work'. Having them in the lead and surrounded by a team of people willing to do what is needed to ensure those struggling in our community still get the help they need, has made sure that is exactly what has happened. We have been able to continue our important work of putting food on the table for those who need it. God has set us a task and promised to be with us no matter how stormy the world may seem at times and how many ups and downs we face on this rollercoaster journey — and we can stand on that promise!

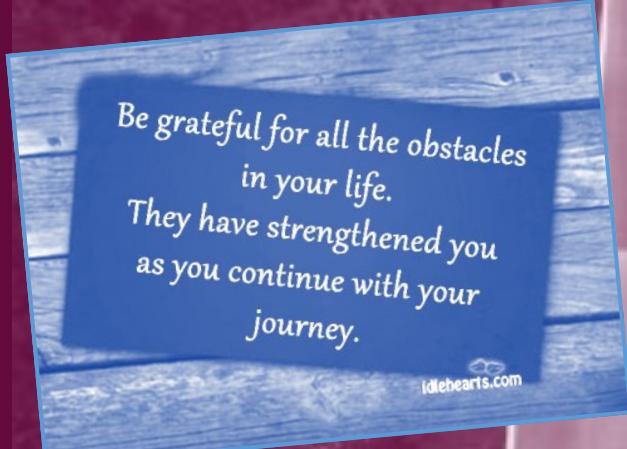
Bev Miatke

CHRISTIAN EMERGENCY FOOD CENTRE INC.



LIFE IS A JOURNEY.

LIVE YOUR BEST TODAY AND  
GOD WILL TAKE YOU WHERE  
YOU NEED TO BE TOMORROW.



Be grateful for all the obstacles  
in your life.  
They have strengthened you  
as you continue with your  
journey.

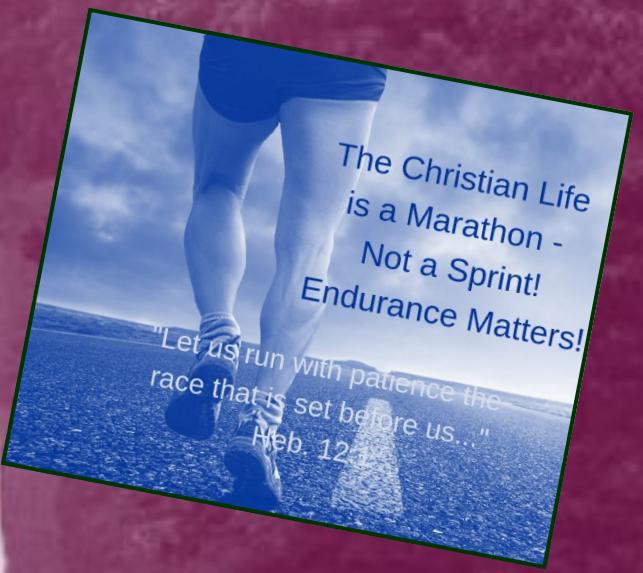
idlehearts.com



GOD WOULDN'T  
have allowed a  
**CHALLENGE**  
TO HAPPEN  
if He didn't plan for  
**SOMETHING GOOD**  
TO COME FROM IT.

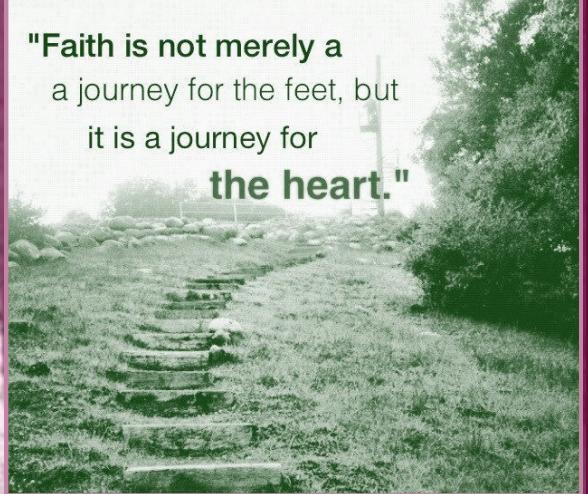
JOEL  
OSTEEN

... the journey



The Christian Life  
is a Marathon -  
Not a Sprint!  
Endurance Matters!

"Let us run with patience the  
race that is set before us..."  
Heb. 12:1



"Faith is not merely a  
a journey for the feet, but  
it is a journey for  
the heart."

# FOODBANK VICTORIA

## WHAT WE DO AND HOW WE DO IT

Foodbank is Australia's largest food relief organisation, operating on a scale that makes it crucial to the work of the front line charities that are feeding vulnerable Australians. Foodbank provides 77 million meals a year (210,000 meals a day) to more than 2,600 charities around the country, accounting for 79% of all food received by charities from food rescue organisations. Last year, Foodbank sourced the equivalent of 87.9 million meals for our 2,600 charity partners. Without this food, millions of vulnerable Aussies would go hungry.

Their work makes a positive difference in the lives of Australians, with recipients of food and grocery relief reporting they feel less hungry, are able to focus and concentrate, are less stressed and more hopeful.

Foodbank not only plays a lead role in fighting hunger, but also a vitally important role in tackling Australia's \$20 billion food waste problem and helping the environment. Our food and grocery rescue operations last year saved 92.7 million kilograms of CO<sub>2</sub> emissions.

For every kilogram of food distributed by Foodbank, the social return on investment has been valued at \$23. This means the impact of Foodbank's work in the community is worth almost \$1 billion annually.

Despite our very best efforts, the food we supply is still not enough. That's why we rely on the food and grocery sector as well as individuals, corporations, community groups and all levels of government to join us in the fight against hunger.

## WE WORK TOGETHER WITH..



### Farmers

Farming communities work closely with Foodbank to donate and share their nutritious staple products such as rice, milk, meat, grain, eggs and fresh fruit and vegetables.



### Manufacturers

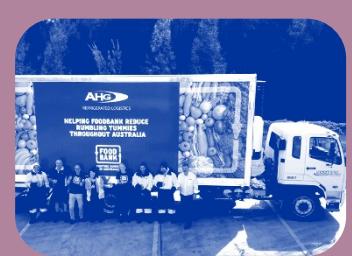
We work with our food and grocery manufacturing partners to capture donations of ambient, fresh, chilled and frozen foods, as well as household and personal care products. We receive products for all sorts of reasons and at different stages throughout the manufacturing process.



### Retailers

We receive products for all sorts of reasons;

- Out of specification,
- Close to expiry,
- Damaged or incorrect packaging or underweight,
- Deleted product,
- Surplus to requirement,
- Private label



### Transport

Foodbank works with transport providers and third party logistics to source and distribute more than 40 million kilograms of food and groceries every year for as little cost as we can.

## ALSO WORKING ON...

Natural Disaster Relief

Reducing Food Waste

Farms to Families Market Program

Nutrition

Advocacy

School Breakfast Programs

Research and Reports

## CASE STUDY 1—MEET ESTHER

### “OTHERS HAVE CARED FOR ME, SO I WANT TO MAKE SURE I GIVE IT BACK”

I came to Australia from South Sudan in 2006. My village was ambushed by militants and they killed most of my family. I luckily escaped to Egypt where I met my husband and had our daughters.

The transition was hard as I only spoke Arabic, but I learnt English quickly and things were looking up, until my marriage broke down. I really struggled to provide for my children when he left, there were times when I would skip my meals so the girls could eat.



## CASE STUDY 2—MEET VAHE

### “ONE DAY, I DREAM TO FIND A JOB SO I CAN SUPPORT MY FAMILY AGAIN”

My wife and I are refugees from Syria where we both had jobs before the war and lived a great life. It was so difficult to leave, we had to sell absolutely everything and start again with nothing.

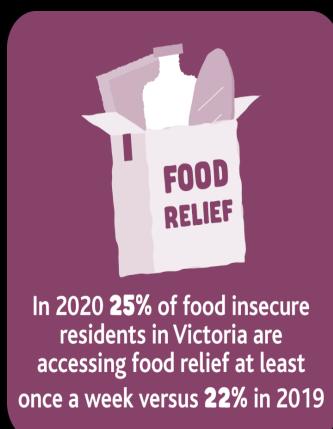
We've been here for 3 years now but it's been very difficult. The language barrier has made it hard to get a job, so we've really felt the pinch. Having charities willing to support you really helps us manage, especially when you have young children in school.

## CASE STUDY 3—MEET TAMMY

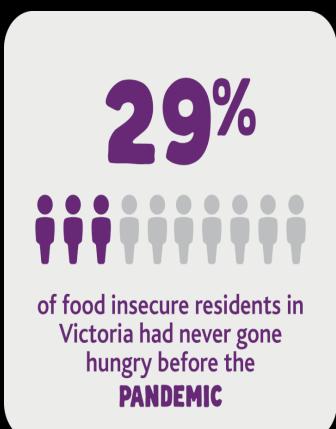
### “I FELL PREGNANT IN YEAR 7 AND HAD LEFT SCHOOL BY YEAR 8”

I moved here when my dad passed away around 6 years ago. Rent in Victoria was around \$280 a week for a 3 bedroom house and here it's almost double. Just with rent alone, my money is almost gone.

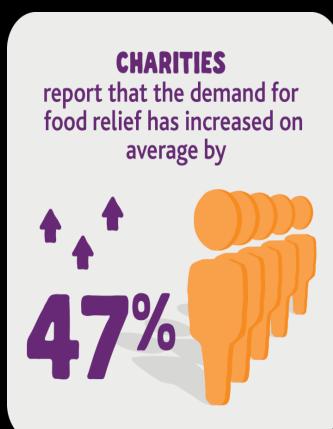
Food parcels really help. They last me and my kids around five days, which is incredible. The charities are amazing. I don't have to give them a reason to why we need help – they just help us. They know that I'm trying my best for my kids.



In 2020 **25%** of food insecure residents in Victoria are accessing food relief at least once a week versus **22%** in 2019



**29%**  
of food insecure residents in Victoria had never gone hungry before the PANDEMIC



**CHARITIES**  
report that the demand for food relief has increased on average by

**47%**



**58%**  
of Victorian residents experiencing food insecurity have accessed food relief at least once since the START OF THE PANDEMIC

# TREASURER'S REPORT

The CEFC has come to the end of another year in a very strong financial position with much gratitude for the financial support given from businesses, churches, clubs and the general public. We have again received good support from the Federal and State Governments plus our local council. We have also received generous donations of goods from local businesses and general public.

You will note from the Balance Sheet report that funds earmarked for future development have been invested in LLL Term deposit accounts. The interest rate at the time of writing this report is 0.25 percent. You will also note by the Profit and Loss statement the reduced amount of interest earned due to falling interest rates over the past year. These accounts have been audited by Michael Ryan and have been found to be a true and accurate record of the CEFC financial position. Please find copy of his report overleaf.

Les Warrick, Treasurer



Les Warrick

## List of Members July 2020 ~ June 2021

Blake, Kay	Harberger, Sandra	Linke, Cheryl	Smith, Jenny
Blake, Fred	Hateley, Sue	Mahony, Anne	Smith, Wilma
Bryan, Judy	Hayes, Bob	Martin, Lawrie	Spehr, John
Clancy, Lorraine	Hayes, Tess	McDonald, Carol	Spehr, Marylou
Clark, Jenny	Hedt, Eric	McDonald, Kevin	Summerhayes, Allison
Clark, Rodney	Hedt, Leanore	McKenzie, Denise	Taylor, Rosie
Clough, Ian	Heinrich, Garry	McLoughlin, Matthew	Tepper, Maxine
Clough, Wendy	Hender, Rhonda	McNee, Sandra	Walsh, Terry
Coffey, Rhonda	Hudson, Peter Fr.	Miatke, Bev	Walter, Ian
Combe, Jean	James, Heather	Miatke, John	Walter, Joy A
Cook, Diane	Jende, Pam	Murphy, Donna	Walter, Stanley
Cook, Don	Jones, Judith	Neumann, Julie	Warrick, Les
Cramer, Jill	Judd, Lester	Peake, George	Warrick, Mavis
Ellis, Audrey	Judd, Max	Pietsch, Carmel	Webb, Cyril
Evans, John	Judd, Rhonda	Pietsch, John	Webb, Florence
Goods, Graham	Keyte, Noel	Rethus, Pam	White, Fran
Goods, Marie	Keyte, Pauline	Rock, Pat	Williams, Laurie
Goudie, Elizabeth	Kuehne, Gladys	Rudolph, Brian	
Haebich, Denise	Landigan, Maggie	Schneider, Melva	
Hair, Shirley	Lane, Anne	Smith, Jenni	



Bessie Boosey



Gerard Breen



Denise Williams



Ian Clough



Maggie Landigan



Gary Heinrich



Laurie Williams

# PROFIT & LOSS

**Christian Emergency Food Centre Inc. ABN 79 590 217 561**

**1/7/2020—30/6/2021**

CHRISTIAN EMERGENCY FOOD CENTRE INC.

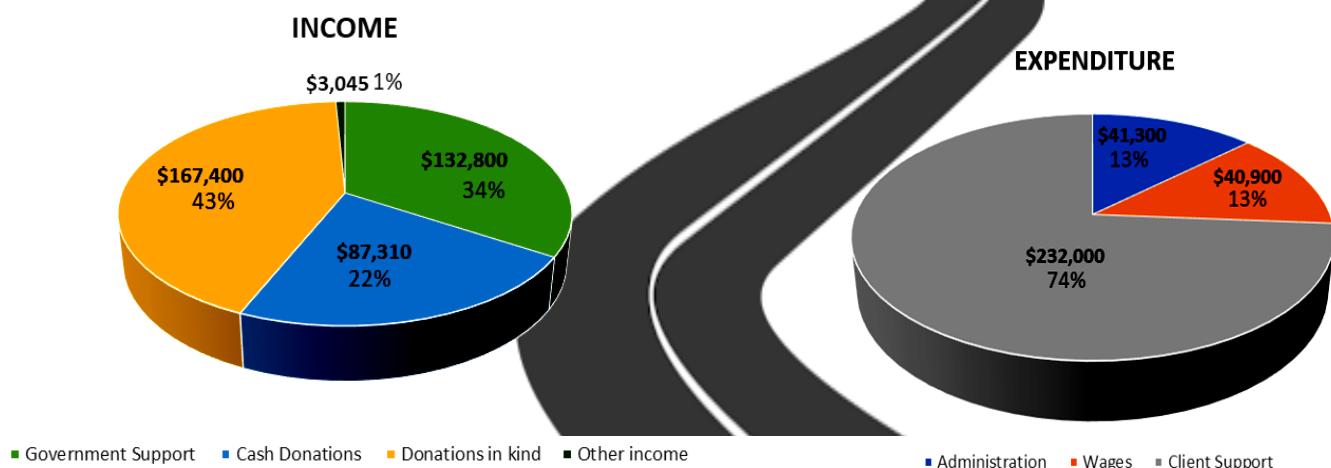
# BALANCE SHEET

Christian Emergency Food Centre Inc. ABN 79 590 217 561

1/7/2020—30/6/2021

CURRENT ASSETS	2021	2020	CURRENT LIABILITIES	2021	2020
Accounts Receivable	\$	\$		\$	\$
CEFC Grant Account	19,871	16,477	Superannuation	0	806
Debit Card Account	1,559	1,121	Long Service Leave	9,356	7,108
Petty Cash	111	75	Annual Leave	3,375	699
LLL Savings Acc	238	367614	GST Liabilities	98	1567
LLL Term Deposit No 1	150,000	0	ATO Clearing Acc	563	0
LLL Term Deposit No 2	300,000	0	Total Liabilities	13,392	10,180
Suspense Acc.	0	857			
Produce & Stock	31,976	28,347			
<b>Total Current Assets</b>	<b>503,755</b>	<b>414,491</b>	<b>Net Assets</b>	<b>498,305</b>	<b>418,285</b>
<b>Fixed Assets</b>			<b>Represented by CEFC Funds</b>		
Equipment & Furniture	7,941	13,974	Opening Balance	418,285	387,173
			Plus Net Earnings	80,020	73,550
			Revaluation of Equipment	0	-42,438
<b>Total Assets</b>	<b>511,696</b>	<b>428,465</b>	<b>CEFC Funds as at June 30</b>	<b>498,305</b>	<b>418,285</b>

## Income & Expenditure 2020-21



# AUDITOR'S REPORT

## Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Committee's internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Committee.

Conclude on the appropriateness of the Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Committee's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Committee to cease to continue as a going concern.

Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during the audit.



Michael Ryan FCA  
Chartered Accountant  
Registered Company Auditor (7562)  
Ballan VIC 3342

Dated: 13 August 2021

# AUDITOR'S REPORT

INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF CHRISTIAN EMERGENCY FOOD CENTRE INC  
ABN 79 590 217 561

## Opinion

I have audited the financial report of the Christian Emergency Inc (The Centre), which comprises the Balance Sheet as at 30 June 2021, the statement of profit & loss for the year then ended and notes to the financial statements, including a summary of significant accounting policies, and the declaration by those charged with governance.

In my opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the Centre as at 30 June 2021 and of its financial performance for the year then ended in accordance with Australian Accounting Standards to the extent described in Note 1 to the financial report .

## Basis for Opinion

I conducted my audit in accordance Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

## Emphasis of Matter — Basis of Accounting

I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Centre's financial reporting requirements. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

## Emphasis of Matter — Cash transactions

As with many organisations of this type the Centre receives part of its revenue in cash. It is not possible to review cash receipts until the point of receipting and banking and therefore I cannot give any assurance that all cash received has been accounted for.

## Responsibilities of Management and The Committee for the Financial Report

Management and the Committee are responsible for the preparation and fair presentation of the financial report and has determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the financial reporting requirements of the Centre and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Centre or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the Centre's financial reporting process.

# AUDITOR'S REPORT

CHRISTIAN EMERGENCY FOOD CENTRE INC  
ABN 79 590 217 561  
NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2021

## Note 1: Statement of Significant Accounting Policies

The financial report is a special purpose financial report that has been prepared in order to satisfy the financial reporting requirements of the Christian Emergency Food Centre Inc. The Committee has determined that the incorporated entity is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

### (a) Produce on hand.

Produce on hand has been brought at estimated replacement value at the end of the reporting period.

### (b) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less.

### (c) Revenue

Interest revenue is recognised as received.

Revenue from Grants and Donations is recognised upon the receipt of funds

Donations of goods in kind are accounted for at estimated wholesale value at the date of the report.

### (d) Equipment and Furniture

Furniture and Equipment is recorded at original cost less depreciation.

### (e) Amounts Payable

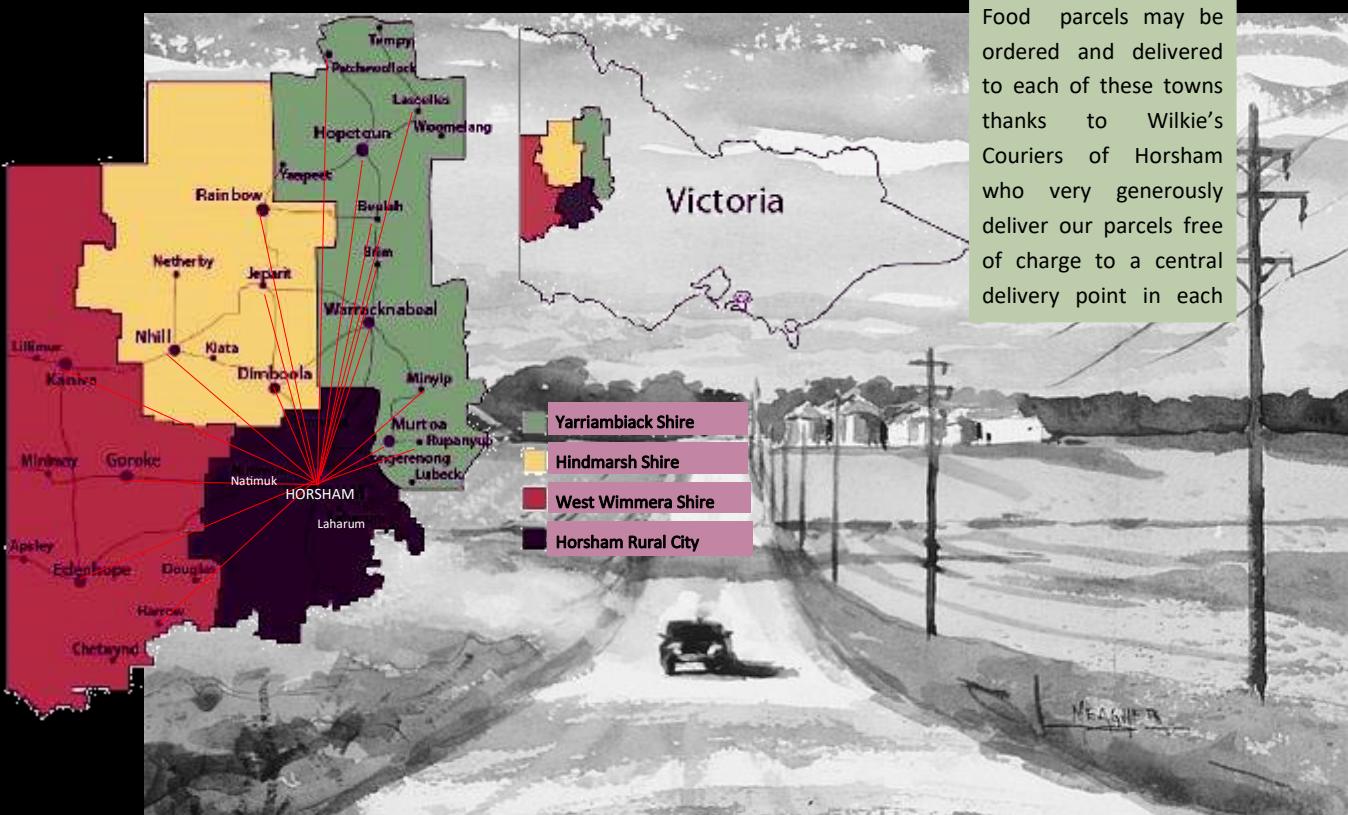
Amounts payable represent the liability outstanding at the end of the reporting period for goods and services received by the Association during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 12 months of the end of the reporting period.

### (f) Amounts receivable

Amounts receivable expected to be collected within 12 months of the end of the reporting period are classified as current assets.

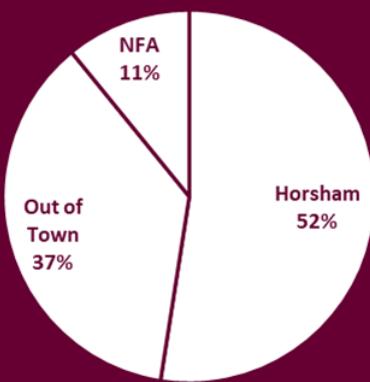
# STATISTICS

During the 2020—2021 financial year ...



170 orders for food parcels out of the Horsham area requiring delivery of 368 boxes of food to be delivered by Wilkie's Couriers around the Wimmera and Southern Mallee

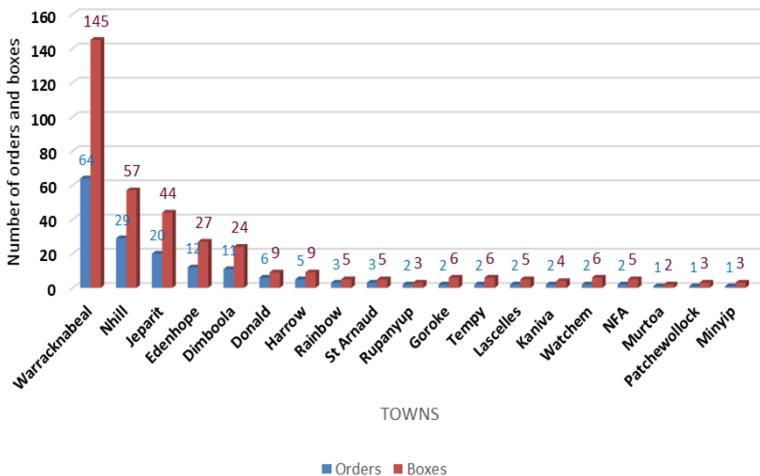
## WHERE DO OUR CLIENTS LIVE?



Note: 'Horsham' refers to areas within the boundaries of Horsham Rural City Council.  
 'Others' refers to all other areas .

NFA = No Fixed Address

## CLIENTS FROM OTHER TOWNS RECEIVING FOOD BY DELIVERY



# STATISTICS

During the 2020—2021 financial year ...

# 618

Individual clients attended the Centre on behalf of themselves and their families. Some needed to come many times, others only once or twice

## 888

Adults provided with food this year

## 606

Children provided with food this year



# 179

Clients attended the Centre for the first time

	First time clients per month
July 2020	10
August	6
September	12
October	16
November	17
December	11
January 2021	17
February	13
March	27
April	12
May	19
June	19

# 141

Average contacts per month

# 7

Average contacts per day

# 1,692

TOTAL contacts per year



# 245

No. of days we were open over the year.

Closed weekends, public holidays and for a short time over Christmas

Total Client Contacts per month

July 2020	86
August	92
September	120
October	127
November	146
December	107
January 2021	168
February	150
March	178
April	152
May	212
June	154

# STATISTICS

COMPARISONS	2017-18	2018-19	2019-20	2020-21
No. of days open	242	243	247	245
No. of contacts	2,354	2,654	2,614	1,692
No. of clients	846	923	889	618
No. of new clients	293	367	309	179
Average contacts per month	196	221	218	141
Average contacts per day	10	11	11	7
No. of contacts Horsham/Natimuk	1,442	1,605	1,483	890
No. of contacts beyond Horsham/Natimuk	778	918	969	620
No. of contacts NFA	134	131	162	182
Maximum household/client: Total adults	1,279	1,441	1,381	888
Maximum household/client: Total children	1,023	1,055	999	606
Maximum household/client: Total people*	2,262	2,461	2,321	1,494

\* NB "Total people" is the maximum size of the household at any time in the year. It is slightly less than "Maximum adults" + "Maximum children" because of children growing into adults during the year.

AGE COMPARISONS	2017-18	2018-19	2019-20	2020-21
13-17 years old	19	15	5	4
18-39 years old	383	421	388	269
40-64 years old	375	408	398	260
65 years old and over	46	60	68	50
Unknown	23	18	30	35



**37%**



**13%**



**21.5%**

HOUSEHOLD COMPARISONS	2017-18	2018-19	2019-20	2020-21
1 Adult	328	377	380	237
1 Adult + Children	213	186	189	137
2 Adults	106	125	119	85
2 Adults + Children	135	153	128	101
3 Adults or more	23	18	30	35
3 Adults or more + children	31	32	29	25
Children only (less than 18yo)	13	11	5	2
Organisation	5	6	9	15

*...proudly sponsored and overseen by*

# **Horsham Christian Ministers' Association**

“BY THIS EVERYONE WILL KNOW THAT YOU ARE MY DISCIPLES,  
IF YOU LOVE ONE ANOTHER.” JOHN 13:35

**Anglican Church  
Presbyterian Church  
Church of Christ  
Seventh Day Adventist  
Lutheran Church  
Catholic Church  
Salvation Army  
Harvest Church  
Spirit Song Church  
Uniting Church**



**A Prayer for Unity:** God, We need you. Some days feel so broken and uncertain. We're hurting, we're struggling, and we're aware, more than ever, of our own weaknesses, and of the dark forces that constantly surround us, fighting to gain ground in our lives and families. We ask for your help to set aside our differences and look to the greater cause, the cause of Christ. We ask that you would help us to truly live a life of love. We ask that you surround this country and cover us with your mighty hand. We pray for unity in our land, that in spite of our differences, we would be willing to stand strong together and live out our days with compassion and grace. Remind us to live aware, to redeem the time, listen to your words, and be willing to make a difference in this land. Give us the courage to speak out. Amen

For I know the plans I have for you,  
declares the LORD,  
plans for welfare and not for evil,  
to give you a future  
and a hope.

Jeremiah 29:11

ESV

